



BHASKARAN KM

Specializes in: Enterprise Business Solutions and Project Management with Manufacturing and IT Services Sector

BRIEF PROFILE AND CERTIFICATIONS

1. B.Sc Mathematics from Calicut University in 1985
2. PG Diploma in Systems Management from Institute of Productivity & Management in 1987
3. PG Diploma IS Audit from ICFAI University in 2004.
4. PRINCE2® Practitioner Certificate in Project Management
5. ITIL Practitioner Certificate in IT Service Management

TRAINING DELIVERED

1. 1990 -1994: Office Automation tools / MS Office Tools at NIIT
2. 1998-2004: Guest Lectures to various batches of MBA programs at IIMM

PROJECTS EXECUTED AND MENTORED

1. Business Process Mapping for ERP, SCEM and CRM Implementation at:

- a) SD Fine Chem Ltd. Baroda, 2002-2004, Documentation as per IEEE Standard
- b) DOZCO India Pvt, Vizag, 2007-2008
- c) Matrix ComSec Pvt. Ltd, Baroda, 2010
- d) Complete Functional Requirement Specification Documentations for Goa Police department as per NCRB requirements, 2012-2013
- e) Business Process Re-engineering for Hi-Tech Industries, Bharuch 2014
- f) Process Documentation for Pre-Sales and Marketing Support functions, for Merino Services Ltd., New Delhi 2018

2. Detailed Internal Service Processes and Procedure formulation, implementation as per ITIL Framework

- a) SD Fine Chem Ltd. Baroda, 2002-2004
- b) Dinesh Group of Industries, Baroda, 2011-2012, with third party auditing

3. Enterprise Solution Delivery Management

- a) Infor Syteline ERP Delivery Management for Suretech International Dubai 2017
- b) Infor ERP LN implementation Project Management for Damodar Yarn Group, Vapi 2016
- c) Infor SalesLogix 'As is' & 'To be' Process documentation and CRM Project Management, for Merino Industries Food Division, in 2016
- d) Infor Syteline ERP Delivery Management for Raytec Industries, Cambodia 2018
- e) GCC VAT Module Delivery Management for Aghurair Packaging, Dubai 2017